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## CIRCULAR

**FROM SGTD COMMUNICATIONS**
**N020/COM/CIR/SGTD/2026**
November 24, 2026

# NOTICE TO ALL CUSTOMERS

## Pre-arrival notification for breakbulk cargo

Dear Valued Customer,
As part of the Terminal's ongoing commitment to safe and efficient operations, we would like to remind all customers that all breakbulk operations must be notified to the Terminal 72 hours prior to the arrival of the vessel.

We have recently received breakbulk cargoes without prior notification. This lack of advance information impacts our operational performance, as the necessary resources were not prepared in advance to ensure smooth and efficient loading and discharge operations.

Shipping Lines/Agents are therefore requested to submit complete pre-arrival notification for all breakbulk cargo no later than 72 hours before vessel arrival. Timely and complete pre-arrival notification is essential to ensure proper planning, resource allocation and efficient handling of your cargo.

We thank you for your interest in this note and look forward to your full cooperation.
Thank you for your understanding and continued collaboration.

Should you require any clarification or assistance, kindly contact us at:
T : +253 21 317 317
E : customercare.dct@dct.dj