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CIRCULAR

FROM SGTD COMMUNICATIONS

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NOTICE TO ALL FREIGHT FORWARDERS **Launch of the e-Draft Module – Customer Onboarding**

Dear Valued Customer,

As part of our continuous commitment to enhancing service efficiency and processes modernization, SGTD Team has developed a new solution to manage the Company own billing transactions: the e-Draft module.

This solution has been designed to:

- Enable customers to remotely generate their own invoices directly from their offices;
- Eliminate the need for physical visits to the Billing & Documentation office;
- Ensure a fully automated billing structure, reducing manual intervention and improving accuracy.

The e-Draft module represents a key step in improving our customer service processes, offering greater autonomy, faster turnaround time and enhanced service quality.

For customers ready to adopt the solution, our dedicated team proposes and remains available to organize training sessions, followed by a go-live support phase. Access details and user guidelines will be shared accordingly.

For those interested in onboarding the e-Draft module, please contact us at: e-draft_sgtd@dct.dj

We look forward to your active participation in this initiative and remain at your full disposal for any further information or assistance.

Thank you for your continued trust and collaboration.