

Société de Gestion du Terminal à conteneurs de Doraleh S.A

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CIRCULAR

FROM SGTD COMMUNICATIONS

N003/COM/CIR/SGTD/2026

February 16th, 2026

NOTICE TO ALL CUSTOMERS

Access Card Return Policy

Dear Valued Customer,

As part of the Terminal's ongoing commitment to maintaining the highest standards of security and access control, all companies are hereby reminded of their obligation to immediately retrieve the access card of any employee, including truck drivers, upon termination of employment for any reason (dismissal, resignation, contract expiry, etc.).

Failure to collect and return the access card to the Terminal upon the employee's departure will be considered a breach of the Terminal's security procedures.

Please be advised that for any such violation, the Terminal will issue an invoice to the concerned company for the applicable non-compliance charge, in accordance with the Terminal's Tariff Book.

We thank you for your interest in this note and look forward to your full cooperation.

Should you require any clarification or assistance, kindly contact us at:

T: +253 21 317 317

E: customercare.dct@dct.dj

Thank you for your understanding and continued collaboration.