

Société de Gestion du Terminal à Conteneur de Doraleh S.A

Doraleh

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CIRCULAR

FROM SGTD COMMUNICATIONS

N001/COM/CIR/SGTD/2026

February 16th, 2026

NOTICE TO ALL CUSTOMERS

WORKING HOURS - RAMADAN 2026

Valued Customer,

Please note the terminal's working hours* for all departments during the month of Ramadan will be set as follows:

1. Operations

- Morning shift : 05.00 AM to 12.00 PM
- Afternoon shift : 12.00 PM to 06.00 PM (2hours stoppages for iftar break)
- Night shift: 08. 00 PM to 04.00 AM (1hour stoppage for suhoor break)

2. Customer Service Office

- Saturday to Thursday: 08.00 AM to 02.00 PM and 02.00 PM to 08.00 PM
- Public Holidays: 09.00 AM to 12.00 PM

3. Billing and Documentation Office

- Saturday to Thursday: 08.00 AM to 02.00 PM and 02.00 PM to 08.00 PM
- Friday and Public Holidays: 09.00 AM to 12.00 PM

4. Administration Offices (including Commercial, Finance, Purchasing, HR, etc.)

- Sunday to Thursday: 08.30 AM to 02.30 PM

* To ensure all trucks are served and have cleared the terminal, all gates will be closed one (1) hour prior to Iftaar and Souhoor time. Thank you for planning accordingly.