## Société de Gestion du Terminal à Conteneurs de Doraleh S.A

Doraleh, PO Box 2081 Djibouti – Republic of Djibouti T: +253 21 317317

## **CIRCULAR**

FROM SGTD COMMUNICATIONS N012/COM/CIR/SGTD/2025
June 15, 2025

## NOTICE TO ALL CUSTOMERS VBS tickets duplicate

## Valued Customer,

The Terminal has recently observed a recurring concern regarding duplicated VBS tickets, which is causing significant disruptions to operation efficiency.

Please be advised that, in accordance with the SGTD Tariff Book, any non-compliance with Terminal regulations, including misuse of the VBS system will result in the application of penalties.

We urge all customers to strictly adhere to the Terminal's operation slot availability in 'VBS' to ensure smooth and uninterrupted service for your transaction.

We thank you for your understanding and compliance with this circular.

For more information, kindly contact us at:

T: +253 21 317 317

E: customerservice.dct@dct.dj