Société de Gestion du Terminal à Conteneurs de Doraleh S.A

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CIRCULAR

FROM SGTD COMMUNICATIONS N011/COM/CIR/SGTD/2025 June 4, 2025

NOTICE TO ALL CUSTOMERSWorking hours Eid El-Adha 2025

Valued Customer,

Please find below the working hours during the Eid El-Adha holiday:

1. Operations

- On the eve of Eid, the night shift will start from 10:00 PM to 04:00 AM. The
 terminal will be closed from 04:00AM to 09:00AM. OPS will completely stop
 from 04:00 AM on the first day of Eid El-Adha and the terminal will be
 closed during these hours.
- On the first day of Eid, the morning shift will start at 09:00 AM until 02:00 PM, the afternoon shift from 02:00 PM to 10:00 PM and the night shift from 10:00 PM to 06:00 AM.
- On the second day, regular shift hours will resume for the staff: 06:00 AM to 02:00 PM / 02:00 PM to 10:00 PM / 10:00 PM to 06:00 PM.

2. Billing & Documentation and Finance (Damal)

Working hours are set as follows:

- Arafah Day (June 5th 2025): 08:00 AM to 12:00 PM
- 1st day of Eid: 09:00 AM to 12:00 PM
- 2nd day of Eid: 08:00 AM to 12:00 PM

3. Customer service (Damal)

- Working hours are set as follows:
- Arafah Day (June 5th 2025): 08:00 AM to 12:00 PM
- 2nd day of Eid: 08:00 AM to 12:00 PM

4. Administrative hours

• The administrative offices will be closed on the 3 days of celebration and will resume at the end of the Eid El-Adha holiday, i.e. from 08:00 AM to 04:30 PM.

For more information, kindly contact us at: T: +253 21 317 317 E: customerservice.dct@dct.dj