Société de Gestion du Terminal à Conteneurs de Doraleh S.A

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FROM SGTD COMMUNICATIONS N003/COM/CIR/SGTD/2024 April 04, 2024

NOTICE TO NVOCC CUSTOMERS

NVOCC Gateway Empty & NVOCC Transshipment containers dwell time

Dear Valued NVOCC Customers,

The SGTD Doraleh Terminal would like to inform all NVOCC representatives that since the last 6 months, a significant number of NVOCC operators are generating a negative impact on the operation of the Terminal with high dwell time on Gateway Empty units and high dwell time on Transshipment units (Full & Empty).

Therefore, we would like to kindly remind all concerned NVOCC operators of the Terminal regarding the SGTD standard evacuation procedure of 8 days of dwell time for the Gateway empty units and 21 days of dwell time for the transshipment units (Full & Empty).

We kindly request the NVOCC operators to comply with this procedure by April 20th, 2024. From April 20 onward, kindly note the Terminal shall apply the following procedure:

1. Gateway Empty units should have an evacuation outbound plan not exceeding 10 days.

From April 21st, 2024, all gateway Empty units exceeding the free quota number and exceeding 10 days of dwell time shall be received at the SGTD external yard and the associated cost of **USD 74 /111 per 20'/40'** (all-inclusive for lift on/ off and transfer) shall be invoiced to the concerned NVOCC operator.

2. Transshipment units (Full & Empty) should have an evacuation outbound plan between 21 days to 30 days from the discharge date. All containers exceeding 30 days of dwell time will be subject to a storage charge of **USD 20 per day/TEU** starting from 31 days.

We kindly request you to inform your entire team within your organization of the above process and to take the necessary steps prior to its implementation on **April 21**^{st,} **2024**, as this measure is necessary to

improve the operation performance of the Terminal for the benefit of all stakeholders, including NVOCC operators.

We thank you for your compliance with the above notice and remain at your disposal for any further information.

For more information, kindly contact us at: T: +253 21 317 317 E: customercare.dct@dct.dj