

Société de Gestion du Terminal à conteneurs de Doraleh S.A

Doraleh

PO Box 2081

Djibouti – Republic of Djibouti

T: +253 21 317317

CIRCULAR

FROM SGTD COMMUNICATIONS

N006/COM/CIR/SGTD/2023

March 21st 2023.

NOTICE TO ALL CUSTOMERS

WORKING HOURS - RAMADAN 2023

Valued Customer,

Please note the Terminal's working hours for all departments during the month of Ramadan will be set as follow:

1. Operations

- Morning shift : 5.00 AM to 12.00 PM
- Afternoon shift :12.00 PM to 6.00 PM
- Night shift : 8.00 PM to 4.00 AM

2. Customer Service Office

- Saturday to Thursday : 5.00 AM to 12.00 PM and 12.00 PM to 6.00 PM

3. Billing and Documentation Office

- Saturday to Thursday: 8.00 AM to 2.00 PM and 2.00 PM to 8.00 PM
- Friday and Public Holidays: 9.00 AM to 12.00 PM

4. Administration Offices (including Commercial, Finance, Purchasing, HR, etc.)

- Sunday to Thursday: 8.30 AM to 2.30 PM

***NOTE**

To ensure all trucks are served and have cleared the Terminal, all gates will be closed 1 hour prior to Iftaar and Souhour time. Thank you for planning accordingly.

For more information, kindly contact us at:

T: +253 21 317 317

E: customercare.dct@dct.dj