Société de Gestion du Terminal à conteneurs de Doraleh S.A

Doraleh PO Box 2081 Djibouti – Republic of Djibouti T: +253 21 317317

CIRCULAR

FROM SGTD COMMUNICATIONS N005/COM/CIR/SGTD/2022 March 31th 2022.

NOTICE TO ALL CUSTOMERS

WORKING HOURS - RAMADAN 2022

Valued Customer,

Please note the Terminal's working hours for all departments during the month of Ramadan will be set as follow:

1. Operations

- Morning shift: 5 AM to 12 PM

- Afternoon shift :12 PM to 6 PM

- Night shift: 8 PM to 4 AM

2. Billing and Documentation Office and Customer Service Office

- Saturday to Thursday: 8 AM to 2 PM and 2 PM to 8 PM
- Friday and Public Holidays: 9 AM to 12 PM
- 3. Administration Offices (including Commercial, Finance, Purchasing, HR, etc.)
- Sunday to Thursday: 8.30 AM to 2.30 PM

*NOTE

To ensure all trucks are served and have cleared the Terminal, all gates will be closed 1 hour prior to Iftaar and Souhour time. Thank you for planning accordingly.

For more information, kindly contact us at:

T: +253 21 317 317

E: customercare.dct@dct.dj