

Société de Gestion du Terminal à Conteneurs de Doraleh S.A

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CIRCULAR

FROM SGTD COMMUNICATIONS

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December 12th 2021

NOTICE TO CUSTOMERS OF SHORE HANDLING ACTITIVIES WITH PAYMENT FACILITY

Procedures update

Valued Customer,

The finance department informs all the ATD Group customers of the shore handling activities the implementation of the updated financial procedures. Please note that as of Saturday, **December 18th 2021** the process will be set as follows:

- **Saturday morning** : reception of statements of account-unpaid by the customers;
- **Sunday-12 P.M**: blocking of customers will be automatic on the N4 Billing system;
- **Unblocking of customers**: will be done according to the customer's payment, via the Sage X3/N4 Billing system.

Please note this new implementation will ease your weekly payment process. We thank you and look forward to your full cooperation.

For more information, kindly contact us at:

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