Société de Gestion du Terminal à Conteneur de Doraleh S.A Doraleh PO Box 2081 Djibouti - Republic of Djibouti Tél: +253 21 317 317

Djibouti, March 7th 2021 **Ref:** 011/DIR/SGTD/2021

To: ALL FREIGHT FORWARDERS & SHIPPING LINES

Subject: Process Reminder of Break bulk shipments

Dear Valued Customers,

SGTD Doraleh Terminal would like to remind its customers about the implemented process when loading and/or discharging break bulk containers within the Terminal premises.

SGTD shall obtain before the vessel or truck arrival, in a detailed document, all the particularities regarding the break bulk including the dimensions as well as a clear indication of lifting points. This will then allow us to share all handling costs and feasibility of discharge.

The concerned clients or shipping agents should officially confirm the proposed costs by SGTD and at the same time send the ETA of the vessel to prepare efficient loading and/or discharging of the break bulk.

Moreover, the customer or shipping agent must arrange for a low bed trailer from which SGTD shall either directly load from or discharge to without having to further store the break bulk cargo within the terminal yard. Additionally, all details related to the lashing of the break bulk will be at the discretion of the customer or the shipping agent.

To conclude we would like to inform you that the Terminal will only be responsible for the handling of the break bulk i.e direct loading and discharging. Other services such as lashing, unlashing, support equipment's, survey shall be covered by the customer or the shipping agent.

In order to avoid any incident and to guarantee the safety of your shipment and our teams, we count on your cooperation ensure the success of this process.

We thank you for all the interest that you will lend to this notice and count on your full collaboration.

Abdillahi Adawes Signative Officer
Chief Executive Signature Signature