#### Société de Gestion du Terminal à Conteneur de Doraleh S.A

Doraleh PO Box 2081 Djibouti – Republic of Djibouti T: +253 21 317317

# CIRCULAR

FROM SGTD COMMUNICATIONS N005/COM/CIR/SGTD/2021 April 11<sup>th</sup> 2021

### **NOTICE TO ALL CUSTOMERS**

#### **RAMADAN WORKING HOURS**

#### Valued Customer,

Please note the Terminal's working hours for all departments during the month of Ramadan will be set as follow:

#### 1. Operations

- 5 AM to 12 PM (morning shift)
- 12 PM to 5 PM (afternoon shift)
- 8 PM to 3 AM (night shift)

#### 2. Billing and Documentation Office and Customer Service Office

- Saturday to Thursday: 8 AM to 2 PM and 2 PM to 8 PM
- Friday and Public Holidays: 9 AM to 12 PM

#### 3. Administration Offices (including Commercial, Finance, Purchasing, HR, etc.)

- Sunday to Thursday: 8.30 AM to 2.30 PM

#### \*NOTE

## To ensure all trucks are served and have cleared the Terminal, all gates will be closed 1 hour prior to Iftaar and Souhour time. Thank you for planning accordingly.

For more information, kindly contact us at: T: +253 21 317 317 E: <u>customercare.dct@dct.dj</u>