Société de Gestion du Terminal à Conteneurs de Doraleh S.A

Doraleh PO Box 2081 Djibouti – Republic of Djibouti T: +253 21 317317

> SGTD Container Terminal

DJIBOUTI

June 24th 2019



FROM SGTD COMMUNICATIONS N002/DR/CIR/2019

NOTICE TO ALL CUSTOMERS

VBS INFORMATION

Valued Customer,

Please be informed that as of today, all trucks delayed in the Terminal **beyond 3 hours** (interval Gate In - Gate Out), will be granted a **VBS AUTHORIZED** stamp on their ticket to ease their return to the gate for their **next immediate travel** (see appendix-sample 1).

Furthermore, regarding all VBS reservation cancellations, you will now receive a **VBS VOIDED receipt** (see appendix-sample 2) as proof of cancellation available at our billing and documentation service at SABA.

SGTD implemented this system to facilitate access to our clients and always perform quality services to all. For more information, kindly send us an email to infovbs@dct.dj.

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Appendix

Sample 1 – VBS Authorized ticket



Sample 2 – VBS Voided receipt



Ticket sample with VBS Voided stamp