

# Société de Gestion du Terminal à Conteneur de Doraleh S.A

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Djibouti, September 20<sup>th</sup> 2020

**To : ALL SGTD Customers (Freight Forwarders & Transporters)**

Dear Valued Customers,

In order to enhance the efficiency of the cargo release, the Shipping Lines requested to limit the validity period of the Delivery Order (DO) to 30 days.

Shipping lines and agencies will issue Delivery Orders (DO) with a 30 days validity during which consignees need to obtain release from the terminal. This DO validity period of 30 days is reasonable period allowing the customers to collect their container from the Terminal

If the consignees or their forwarders do not manage to arrange release within those 30 days, they will need to revalidate the Delivery Order from the respective agencies or shipping lines.

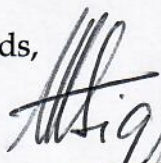
The Doraleh Terminal would like to inform its customers that from October 1<sup>st</sup>, 2020 onward, the Billing & Documentation office of SGTD shall accept only DO with an updated validity period from the Shipping Lines.

We therefore request all agencies to clearly mention the validity dates on the Delivery Orders that they issue.

Kindly note that the SGTD billing & Documentation office will not release shipments without validity dates updated by the respective agencies.

We look forward to this new process implementation being supported by our customers and stakeholders as the objective is to improve the cargo release period.

Best regards,



**Abdillahi Adaweh Sigad**  
Chief Executive Officer

